

GlobalProtect App (Android/iOS/Linux/macOS/Windows)

Software Version: 6.0.10

Hardware Version: Intel Core i3-1215U Intel Core i7-1250U Apple M Series M1 Apple A Series A14 Qualcomm Snapdragon 888

FIPS 140-3 Non-Proprietary Security Policy

Palo Alto Networks, Inc. www.paloaltonetworks.com © 2024 Palo Alto Networks, Inc. Palo Alto Networks is a registered trademark of Palo Alto Networks. A list of our trademarks can be found at <u>https://www.paloaltonetworks.com/company/trademarks.html</u>. All other marks mentioned herein may be trademarks of their respective companies. Revision Date: October 3, 2024 Document Version: 1.20

Table of Contents

| 1. General | 3 |
|--|----|
| 2. Cryptographic Module Specification | 3 |
| 3. Cryptographic Module Interfaces | 8 |
| 4. Roles, Services, and Authentication | 8 |
| 5. Software/Firmware Security | 10 |
| 6. Operational Environment | 10 |
| 7. Physical Security | 11 |
| 8. Non-Invasive Security | 11 |
| 9. Sensitive Security Parameter Management | 11 |
| 10. Self-Tests | 13 |
| 11. Life-Cycle Assurance | 14 |
| 12. Mitigation of Other Attacks | 17 |

2 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

1. General

The table below provides the Security Levels of the various sections of FIPS 140-3 in relation to the Palo Alto Networks GlobalProtect App (hereinafter referred to as the Module).

| ISO/IEC 24759 Section 6. [Number Below] | FIPS 140-3 Section Title | Security Level |
|--|---|----------------|
| 1 | General | 1 |
| 2 | Cryptographic Module Specification | 1 |
| 3 | Cryptographic Module Interfaces | 1 |
| 4 | Roles, Services, and Authentication | 1 |
| 5 | Software/Firmware Security | 1 |
| 6 | Operational Environment | 1 |
| 7 | Physical Security | 1 |
| 8 | Non-Invasive Security | N/A |
| 9 | Sensitive Security Parameter Management | 1 |
| 10 | Self-Tests | 1 |
| 11 | Life-Cycle Assurance | 3 |
| 12 | Mitigation of Other Attacks | N/A |
| Overall | | 1 |

Table 1 - Security Levels

2. Cryptographic Module Specification

The GlobalProtect App is a software-hybrid cryptographic module that runs on commercially available operating systems and mobile devices to provide security for users. Its cryptographic boundary is the entire software of the package, which is noted in Section 6 of this Security Policy. The GlobalProtect App secures traffic using TLS or IPsec, and allows users to connect to corporate networks to access their company's resources from anywhere in the world.

The module uses GlobalProtect App version 6.0.10 and meets an overall Security Level of 1. The GlobalProtect App provides only an Approved mode of operation, and is configured during initialization to operate only in an Approved mode of operation when in the operational state. Details regarding how to enter the Approved mode of operation is noted in the Life-Cycle Assurance section under Secure Operation. The Life-Cycle Assurance section also provides details regarding proper download/installation as well as steps to zeroize the module. The module is classified as a multi-chip standalone software-hybrid module.

FIPS 140-3 conformance testing was performed at Security Level 1 with the following configurations noted in the table below.

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 3

| # | Operating System | Hardware Platform | Processor | PAA/Acceleration |
|---|--------------------|--------------------------|-------------------------|------------------|
| 1 | Linux Ubuntu 20.04 | HP Pavilion | Intel Core i3-1215U | AES-NI |
| 2 | Windows 11 | HP Envy | Intel Core i7-1250U | AES-NI |
| 3 | macOS Big Sur 11 | MacBook Air | Apple M Series M1 | NEON |
| 4 | iOS 16 | iPhone 12 Mini | Apple A Series A14 | NEON |
| 5 | Android 12 | Samsung Galaxy S21 Ultra | Qualcomm Snapdragon 888 | AES-NI |

Table 2 - Tested Operational Environments

| # | Operating System | Hardware Platform |
|---|-------------------------|-----------------------|
| 1 | Windows 11 | ARM Devices |
| 2 | Windows 10 | Intel and ARM Devices |
| 3 | macOS Big Sur, Monterey | Intel Devices |
| 4 | macOS Big Sur, Ventura | ARM Devices |
| 5 | RedHat 8.1 | GPC |
| 6 | CentOS 8.3 | GPC |
| 7 | Google Android 13 | Pixel 4 and Pixel 6 |
| 8 | Apple iOS | Apple iPhone |

Table 2A - Vendor Affirmed Operational Environments

The module utilizes the following Approved algorithms that have the following CAVP certificates:

| CAVP Cert | Algorithm and Standard | Mode/Method | Description/Key Size(s) / Key Strength(s) | Use / Function |
|--------------|---|--------------|---|--|
| A1362 | Counter DRBG [SP 800-90Arev1] | CTR DRBG | AES 256 bits without Derivation Function and with Prediction Resistance Enabled | Vetted conditioner for ESV Cert. #E14 |
| A2873 | Conditioning Component AES-CBC-MAC [SP 800-90B] | AES-CBC-MAC | 128 bits | Intel Conditioner for Entropy Source |
| A2999 | AES-CBC [SP 800-38A] | CBC | 128, 192 and 256 bits | Encryption Decryption |
| A2999 | AES-CTR [SP 800-38A] | CTR | 128, 192 and 256 bits Note: 128, 192, and 256 bits were tested, but not available for use | Encryption Decryption |
| A2999 | AES-ECB [SP 800-38A] | ECB | 128, 192 and 256 bits | Encryption Decryption |
| A2999 | AES-GCM [SP 800-38D] | GCM | 128 and 256 bits Note: 192 bits tested, but not available for use | Encryption Decryption |
| A2999 | Counter DRBG [SP 800-90Arev1] | CTR DRBG | AES 256 bits with Derivation Function Enabled | Random Bit Generator |
| A2999 | ECDSA KeyGen (FIPS 186-4) | ECDSA KeyGen | P-256, P-384, P-521 | Key Generation |

4 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

| A2999 | ECDSA KeyVer (FIPS 186-4) | ECDSA KeyVer | P-256, P-384, P-521 | Public Key Validation |
|-----------------------|-----------------------------------|--|---|---|
| A2999 | ECDSA SigGen (FIPS 186-4) | ECDSA SigGen | P-256, P-384, P-521 with SHA2-256, SHA2-384, and SHA2-512 | Signature Generation |
| A2999 | ECDSA SigVer (FIPS 186-4) | ECDSA SigVer | P-256, P-384, P-521 with SHA2-256, SHA2-384, and SHA2-512 | Signature Verification |
| A2999 | HMAC-SHA-1 [FIPS 198-1] | HMAC | HMAC-SHA-1 with λ =160 | Authentication for protocols |
| A2999 | HMAC-SHA2-256 [FIPS 198-1] | НМАС | HMAC-SHA2-256 with λ =256 | Authentication for protocols |
| A2999 | HMAC-SHA2-384 [FIPS 198-1] | НМАС | HMAC-SHA2-384 with λ =384 | Authentication for protocols |
| A2999 | HMAC-SHA2-512 [FIPS 198-1] | НМАС | HMAC-SHA2-512 with λ =512 Note: Tested, but not available for use | Authentication for protocols |
| A2999 | KAS-ECC-SSC SP 800-56Ar3 | SP 800-56Arev3. KAS-ECC per IG D.F Scenario 2 path (2) | EphemeralUnified scheme using P-256/P-384/P-521 providing 128/192/256 bits of strength | Key Exchange |
| A2999 | KDF TLS [SP 800-135rev1] (CVL) | TLS 1.2 KDF | TLS v1.2 Hash Algorithm: SHA2-256, SHA2-384 | TLS |
| A2999 | RSA SigGen (FIPS 186-4) | RSA SigGen (FIPS 186-4) | PKCS #1 v1.5: 2048, 3072, and 4096-bit with hashes SHA2-256/384/512 | Signature Generation |
| A2999 | RSA SigVer (FIPS 186-4) | RSA SigVer (FIPS 186-4) | PKCS #1 v1.5: 2048, 3072, 4096-bit (per IG C.F) with hashes SHA2-256, SHA2-384, SHA2-512(Signature Verification) | Signature Verification |
| A2999 | SHA-1 [FIPS 180-4] | SHA | SHA-1 | Non-Digital Signature Applications (e.g. component of HMAC) |
| A2999 | SHA2-256 [FIPS 180-4] | SHA2 | SHA2-256 | Digital Signature Generation/Verification Non-Digital Signature Applications (e.g. component of HMAC) |
| A2999 | SHA2-384 [FIPS 180-4] | SHA2 | SHA2-384 | Digital Signature Generation/Verification Non-Digital Signature Applications (e.g. component of HMAC) |
| A2999 | SHA2-512 [FIPS 180-4] | SHA2 | SHA2-512 | Digital Signature Generation/Verification Non-Digital Signature Applications (e.g. component of HMAC) |
| A3429 | SHA2-256 [FIPS 180-4] | SHA2 | SHA2-256 | Vetted conditioner for ESV Cert. #E15 |
| AES Cert. A2999 | KTS [SP 800-38F] | SP 800-38A, FIPS 198-1, and SP 800-38F. KTS (key | AES-CBC plus HMAC | Key Wrapping |

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 5

| and HMAC Cert. A2999 | | wrapping and unwrapping) per IG D.G. | 128, 192, and 256-bit keys providing 128, 192, or 256 bits of encryption strength | |
|---|-------------------------|--|---|---|
| AES-GC M Cert. A2999 | KTS [SP 800-38F] | SP 800-38D and SP 800-38F. KTS (key wrapping and unwrapping) per IG D.G. | AES-GCM 128 and 256-bit keys providing 128 or 256 bits of encryption strength | Key Wrapping |
| ESV Cert. #E14 | ESV [SP 800-90B] | ESV | Apple corecrypto physical entropy source | Entropy |
| ESV Cert. #E15 | ESV [SP 800-90B] | ESV | Apple corecrypto non-physical entropy source | Entropy |
| KAS-EC C-SSC Cert. #A2999, KDF TLS Cert. #A2999 | KAS [SP 800-56Arev3] | SP 800-56Arev3. KAS-ECC per IG D.F Scenario 2 path (2). | P-256, P-384, and P-521 curves providing 128, 192, or 256 bits of encryption strength | Key Exchange with protocol KDF |
| N/A | ENT (P) (SP 800-90B) | ENT | ENT (P) | Entropy |
| Vendor Affirmed | CKG (SP 800-133rev2) | Section 5.2 | Cryptographic Key Generation; SP 800- 133 and IG D.H. | Key Generation Note: The seeds used for asymmetric key pair generation are produced using the unmodified/direct output of the DRBG |

Table 3 - Approved Algorithms

Notes:

- There are some algorithm modes that were tested but not implemented by the module. Only the algorithms, modes, and key sizes that are implemented by the module are shown in this table.
- The module's AES-GCM implementation conforms to IG C.H scenario #1 following RFC 5288 for TLS. The module is compatible with TLSv1.2 and provides support for the acceptable GCM cipher suites from SP 800-52 Rev1, Section 3.3.1. The operations of one of the two parties involved in the TLS key establishment scheme were performed entirely within the cryptographic boundary of the module being validated. The counter portion of the IV is set by the module within its cryptographic boundary. When the IV exhausts the maximum number of possible values for a given session key, the first party, client or server, to encounter this condition will trigger a handshake to establish a new encryption key. In case the module's power is lost and then restored, a new key for use with the AES GCM encryption/decryption shall be established.
- No parts of the TLS protocol, other than the KDF, have been tested by the CAVP and CMVP.
- In accordance with FIPS 140-3 IG D.H, the cryptographic module performs Cryptographic Key Generation as per the requirements from section 6 in SP800-133rev2. The resulting generated seed used in the asymmetric key generation is the unmodified output from SP800-90A DRBG.
- As the module can only operate in the Approved mode of operation, the following tables are not present in this Security Policy:
 - o Non-Approved Algorithms Allowed in Approved Mode of Operation
 - o Non-Approved Algorithms Allowed in Approved Mode of Operation with No Security Claimed
 - o Non-Approved Algorithms Not Allowed in Approved Mode of Operation

6 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

Cryptographic Boundary

Figure 1 below depicts the cryptographic boundary and physical perimeter (light blue color area). The cryptographic boundary includes all of the software components and the specified hardware components (CPU's). The physical perimeter is the Tested Operational Environment's Physical Perimeter (TOEPP) on which the module runs.

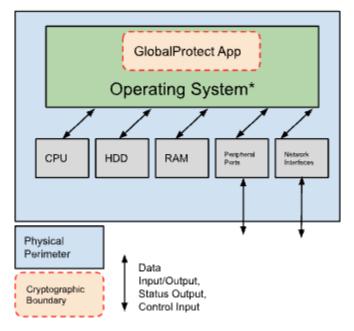


Figure 1: Cryptographic Boundary

* See details below regarding Operating Systems/Environments tested

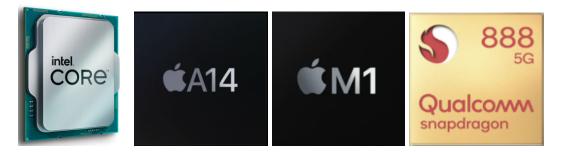


Figure 1B: Hardware Components

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 7

3. Cryptographic Module Interfaces

The module provides a number of physical and logical interfaces to the device, and the physical interfaces provided by the module are mapped to the following FIPS 140-3 defined logical interfaces: data input, data output, control input, control output (N/A), status output, and power. The logical interfaces and their mapping are described in the following table.

| Physical Port | Logical Interface | Data that passes over port/interface |
|---------------------------------------|-------------------|---|
| Physical ports of the tested platform | Status Output | GUI status window and log files generated and output via GUI/CLI |
| Physical ports of the tested platform | Data Input | Portal information, keys from OS certificate store or during TLS/IPsec negotiation |
| Physical ports of the tested platform | Data Output | Keys for establishing secure sessions such as TLS |
| Physical ports of the tested platform | Control Input | GUI/CLI, string value from pangps.xml, com.paloaltonetworks.gp.pangps.plist, MDM, or Windows Registry (See Secure Operation section below) |

Table 4 - Ports and Interfaces

Note: Physical ports include items such as LAN/USB/Monitor/Keyboard.

4. Roles, Services, and Authentication

The module supports one role, which is the Crypto-Officer. The module does not provide a maintenance role or bypass capability, and services for both roles are noted below. There is no authentication supported by the module, and self-initiated cryptographic output capability is not supported.

| Role | Service | Input | Output |
|----------------|--------------|--|--|
| Crypto-Officer | Show Status | how Status Request system status Module displays status informa | |
| | Show Version | Show Version Query module for version Module displays versio information | |
| | Self-Test | Command module to run Self-Tests | Module provides output of Self-Test results via logs |

8 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

| Security Configuration Management | Configuring module with setup data details to support VPN establishment | Logs provide configuration changes |
|---|---|--|
| VPN Tunnel | Initialize VPN connection | System log provide VPN status |
| Zeroize | Command module to zeroize | All SSPs zeroized (module uninstalled) |

Table 5 - Roles, Service Commands, Input and Output

| Service | Description | Secu | oved rity tions | Keys and/or SSPs | Roles | Access rights to Keys and/or SSPs | Indicator |
|---|--|----------------------------|--|--|----------------|---|--|
| Show Status | Provides information regarding the status of the system (fetched via GUI/CLI) | N/A | | N/A | Crypto-Officer | N/A | System logs or status window |
| Show Version | Provides information regarding version | N/A | | N/A | Crypto-Officer | N/A | Module provides version information |
| Self-Test | Performs on-demand Self-Tests (executed via reboot of platform) | RSA SigVer (FIPS 186-4) | | Software Integrity Verification Key | Crypto-Officer | E | System logs |
| Security Configuration Management | Configures the module with necessary setup details to support VPN establishment (updated via GUI/CLI) | N/A | | CA Certificates RSA Public Keys RSA Private Keys ECDSA Public Keys ECDSA Private Keys | Crypto-Officer | R/W/E | System logs |
| VPN Tunnel | Creates an SSL/IPsec VPN tunnel (executed by operator interaction with GUI/CLI) | KAS | KDF TLS KDF TLS CKG, ECDSA KeyGen (FIPS 186-4), ECDSA KeyVer (FIPS 186-4), KAS-ECC-SSC HMAC-SHA2- | TLS Pre-Master Secret TLS Master Secret TLS ECDHE Public Components TLS ECDHE Private Components TLS HMAC Keys | Crypto-Officer | G/E/Z G/E/Z G/E/Z G/E/Z | System logs |
| | | ктѕ | 256 HMAC-SHA2- 384 AES-CBC AES-GCM | TLS Encryption Keys | - | | |
| | | | igVer (FIPS | CA Certificates | | W/E | |

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 9

| | | ECDSA SigVer (FIPS 186-4) | | | | |
|---------|--|-------------------------------|------------------------------------|----------------|-------|---|
| | | RSA SigVer (FIPS 186-4) | RSA Public Keys | | W/E | |
| | | RSA SigGen (FIPS 186-4) | RSA Private Keys | | E | |
| | | ECDSA SigVer (FIPS 186-4) | ECDSA Public Keys | | W/E | |
| | | ECDSA SigGen (FIPS 186-4) | ECDSA Private Keys | | E | |
| | | AES-CBC AES-GCM | IPSec Session Keys | | W/E | |
| | | HMAC-SHA-1 | IPSec Authentication Keys | | W/E | |
| | | Counter DRBG, ENT (P), ESV | Entropy Input String, DRBG Seed | | G/E/Z | |
| | | Counter DRBG | DRBG Key | | G/E/Z | |
| | | | DRBG V | | G/E/Z | |
| Zeroize | Removes all SSPs from the module (Performed via uninstall of the module) | N/A | All Keys and SSPs | Crypto-Officer | Z | Removal of module and confirmation via OS status window |

Table 6 - Approved Services

G = Generate: The module generates or derives the SSP.

R = Read: The SSP is read from the module (e.g. the SSP is output).

W = Write: The SSP is updated, imported, or written to the module.

E = Execute: The module uses the SSP in performing a cryptographic operation.

Z = Zeroise: The module zeroises the SSP.

Note: There is no table for non-Approved services as the module only supports Approved services.

5. Software/Firmware Security

The module performs the Software Integrity test by verifying the digital signature of the module using RSA 2048 with SHA2-256 (Cert. #A2999) or RSA 3072 with SHA2-384 (Cert. #A2999) during the Pre-Operational Self-Test. RSA 2048 with SHA2-256 is used for Windows/macOS/iOS/Android (OE #2, 3, 4, 5 in Table 2) and RSA 3072 with SHA2-384 is used for Linux (OE #1 in Table 2). The Software Integrity Verification Key is used for this integrity test.

The integrity test can be performed by restarting the GlobalProtect app service, which is noted in the Life-Cycle Assurance section for each platform. The test can also be performed by restarting the platform for which the module runs on. Either of the actions (restarting the GlobalProtect app service or restarting the host platform) can be used to perform the integrity test on demand.

For information regarding the file type, see details in Operational Environment. The module comes packaged and ready for installation once it has been downloaded from the Palo Alto Networks support site.

© 2024 Palo Alto Networks, Inc.

¹⁰ Palo Alto Networks GlobalProtect App

6. Operational Environment

The module has a modifiable operational environment, and was tested on the following environments operating on a general-purpose computing platform. For details regarding platforms tested on, see Table 2. To properly run the module on the operating environments, see Life-Cycle Assurance for details on configuring the systems.

| Platform | Package Name |
|----------|----------------------------|
| Linux | PanGPLinux-6.0.10.tgz |
| Windows | GlobalProtect64-6.0.10.msi |
| macOS | GlobalProtect-6.0.10.pkg |
| iOS | 6.0.10 on App Store |
| Android | 6.0.10 on Google Play |

Table 7 - GlobalProtect Package Names

To install, download the following from the Palo Alto Networks Support site (<u>https://support.paloaltonetworks.com/</u>) or on the mobile platform (e.g. Apple App Store or Google Play).

Operator porting rules:

The CMVP allows user porting of a validated software module to an operational environment which was not included as part of the validation testing. An operator may install and run the GlobalProtect App on any general purpose computer (GPC) or platform using the specified operating system on the validation certificate or other compatible operating system and affirm the modules continued FIPS 140-3 validation compliance.

The CMVP makes no statement as to the correct operation of the module or the security strengths of the generated keys when ported and executed in an operational environment not listed on the validation certificate.

7. Physical Security

The module is a multi-chip standalone software-hybrid module that meets Level 1 physical security requirements. Physical security is provided by the production grade components on the GPC that the module runs on. The production grade components also come with standard passivation applied to them.

8. Non-Invasive Security

No approved Non-Invasive attack mitigation test metrics are defined at this time.

9. Sensitive Security Parameter Management

The following table details all the sensitive security parameters utilized by the module.

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App **11**

| Key/SSP Name/Type | Strength | Security Function and | Generation | Import/Export ¹ | Establishment | Storage ^{2, 3} | Zeroization ⁴ | Use & Related Keys |
|------------------------------------|--------------------|---|------------|---|------------------------------------|------------------------------|---------------------------------------|---|
| CA Certificates | 112 - 256 bits | Cert. Number RSA SigVer (FIPS 186-4), ECDSA SigVer (FIPS 186-4) Cert. #A2999 | N/A | Import/Exporte d in plaintext | N/A | Protected in OS key store | Zeroization service | ECDSA/RSA Public key used to extend trust to a root CA, intermediate CA, and left/end entity certificates |
| RSA Public Keys | 112 - 150 bits | RSA SigVer (FIPS 186-4) Cert. #A2999 | N/A | Import: Yes from OS key store or Plaintext during TLS handshake Export: Plaintext during TLS handshake | N/A | Protected in OS key store | Zeroization service | RSA public keys managed as certificates for the verification of signatures, establishment of TLS, and peer authentication. (RSA 2048/3072/4096 bits) |
| RSA Private Keys | 112 - 150 bits | RSA SigGen (FIPS 186-4) Cert. #A2999 | N/A | Imported: Encrypted via TLS Exported: No | N/A | Protected in OS key store | Zeroization service | RSA Private key used for authentication, and signature generation (RSA 2048, 3072, or 4096 bits). |
| ECDSA Public Keys | 128 - 256 bits | ECDSA SigVer (FIPS 186-4) Cert. #A2999 | N/A | Import: Yes from OS key store or Plaintext during TLS handshake Export: Plaintext during TLS handshake | N/A | Protected in OS key store | Zeroization service | ECDSA public keys managed as certificates for the verification of signatures, establishment of TLS, and peer authentication. (P-256/384/521) |
| ECDSA Private Keys | 128 - 256 bits | ECDSA SigGen (FIPS 186-4) Cert. #A2999 | N/A | Imported: Encrypted via TLS Exported: No | N/A | Protected in OS key store | Zeroization service | ECDSA Private key used for authentication, and signature generation (P-256, P-384 or P-521. |
| TLS ECDHE Private Components | 128 - 256 bits | ECDSA KeyGen (FIPS 186-4), ECDSA KeyVer (FIPS 186-4), KAS-ECC-SSC Cert. #A2999 | СКБ | N/A | N/A | RAM – Plaintext | Zeroized at session termination | ECDHE private component used in key agreement (P-256, P-384, P-521) |
| TLS ECDHE Public Components | 128 - 256 bits | KAS-ECC-SSC Cert. #A2999 | N/A | Import: No Export: Only exits the module to the peer for TLS protocol implementation | N/A | RAM – Plaintext | Zeroized at session termination | ECDHE public component used in key agreement (P-256/384/521) |
| TLS Pre-Master Secret | N/A | KDF TLS Cert. #A2999 | N/A | N/A | KAS | RAM – Plaintext | Zeroized at session termination | Value used during TLS handshake for session negotiation |
| TLS Master Secret | N/A | KDF TLS Cert. #A2999 | N/A | N/A | Derived using SP 800-135 KDF | RAM – Plaintext | Zeroized at session termination | Secret value used to derive the TLS session key |
| TLS Encryption Keys | 128 or 256 bits | AES-CBC, AES-GCM Cert. #A2999 | N/A | N/A | Derived using SP 800-135 KDF | RAM – Plaintext | Zeroized at session termination | AES keys used in TLS connections (AES 128/256 bits GCM or CBC) |

¹ All SSPs are electronically imported/exported. At first load, the CA Certificates, RSA/ECDSA Public Keys are manually imported.

³ The module does not provide persistent keys/SSPs storage.

⁴ Zeroization service is an explicit service unless it is handling temporary values, which are zeroized implicitly upon session termination or when the platform is rebooted. When the zeroization service is invoked, it overwrites files with a random pattern.

© 2024 Palo Alto Networks, Inc.

² For items noted as protected by OS key store, this refers to the platform on which the module is installed providing a space to host these keys/SSPs and utilizing control mechanisms to ensure only proper individuals can access these items (e.g. operator must authenticate to GPC to access them). The GPC also provides security as the key store is protected in the physical perimeter of the GPC. These keys are considered to be outside the module's cryptographic boundary.

| TLS HMAC Keys | 256 - 384 bits | HMAC-SHA2- 256, HMAC-SHA2- 384 Cert.#A2999 | N/A | NA | Derived using SP 800-135 KDF | RAM – Plaintext | Zeroized at session termination | HMAC keys used in TLS connections (SHA2-256, SHA2-384) |
|--|----------------------|--|--|--|------------------------------------|--------------------|---------------------------------------|--|
| IPSec Session Keys | 128 bits minimum | AES-CBC, AES-GCM Cert.#A2999 | N/A | Imported Encrypted via AES-GCM/CBC | KTS | RAM – Plaintext | Zeroized at session termination | Used to encrypt sessions AES CBC (128 bits) or AES GCM (128 or 256 bits) |
| IPSec Authentication Key | 160 bits | HMAC-SHA-1 Cert. #A2999 | N/A | Imported Encrypted via AES-GCM/CBC | ктѕ | RAM – Plaintext | Zeroized at session termination | Used as part of authentication for IPsec data (HMAC-SHA-1) |
| Entropy Input String | 112 bits minimum | CKG (vendor affirmed), ENT (P), ESV, Counter DRBG Cert. #A2999 | Entropy as per SP 800-90B | N/A | N/A | RAM - plaintext | Power cycle | DRBG entropy input string coming from the entropy source used in the generation of random values |
| DRBG Seed | 384 bits | Counter DRBG Cert. #A2999 | Entropy as per SP 800-90B | N/A | N/A | RAM - plaintext | Power cycle | DRBG seed coming from the entropy input string used in the generation of random values |
| DRBG Key | 256 bits | Counter DRBG Cert. #A2999 | Constructe d as per SP-800-90 Ar1 | N/A | N/A | RAM - plaintext | Power cycle | Internal DRBG State |
| DRBG V | 128 bits | Counter DRBG Cert. #A2999 | Constructe d as per SP 800-90Ar1 | N/A | N/A | RAM - plaintext | Power cycle | Internal DRBG State |
| Software Integrity Verification Key | 2048 or 3072 bits | RSA SigVer (FIPS 186-4) Cert. #A2999 | N/A | N/A | Pre-computed at compile time | RAM - plaintext | Zeroization service | Used to verify the integrity of the module (Note: This is not considered an SSP) |

Table 8 - SSPs

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 13

| Entropy Sources | Minimum Number of Bits of Entropy | Details |
|--------------------------------------|--------------------------------------|--|
| Apple Non-Physical Entropy Source | 384 bits | The module uses entropy provided by Apple's entropy source, which is covered by ESV cert. #E15. This entropy source provides full entropy per output. The DRBG is seeded with 384 bits of entropy from this source. (Apple A Series processor) |
| Apple Physical Entropy Source | 384 bits | The module uses entropy provided by Apple's entropy source, which is covered by ESV cert. #E14. This entropy source provides full entropy per output. The DRBG is seeded with 384 bits of entropy from this source. (Apple M Series processor) |
| Intel RDSEED | 384 bits | Entropy provided by Intel CPU with RDSEED as the noise source to provide at least 384 bits of entropy to seed the DRBG. This entropy source provides full entropy per output. The DRBG is seeded with 384 bits of entropy from this source. (Windows and Linux platforms) |
| N/A | 112 bits | For Android platforms, the module performs an entropy load that meets FIPS 140-3 IG 9.3.A Scenario 2(b). The DRBG is seeded with 384 bits of data which is assumed to contain at least 112 bits of entropy. |
| | | No assurance of the minimum strength of generated SSPs (e.g., keys) |

Table 9 - Non-Deterministic Random Number Generation Specification

10. Self-Tests

The cryptographic module performs the following tests below. The operator can command the module to perform the pre-operational and cryptographic algorithm self-tests (CASTs) by reloading the module or power cycling the underlying platform; these tests do not require any additional operator action. In the event that a Self-Test fails, the module will enter an error state until the issue is resolved, and provide a status output message with the failure.

Pre-Operational Self-Tests

| Algorithm | Self-Test Details |
|----------------------------|--|
| Software Integrity Test | Digital signature verification (PKCS #1 v1.5) using RSA 2048 bits with SHA2-256 or RSA 3072 bits with SHA2-384 (Linux) |
| | Note: The RSA and SHA2-256/SHA2-384 CASTs are performed prior to the Software Integrity Test. |

Table 10 - Pre-Operational Self-Tests

Conditional Self-Tests

| Algorithm | Self-Test Details |
|-----------------|---|
| AES ECB Encrypt | KAT using AES ECB 128 bits |
| AES ECB Decrypt | KAT using AES ECB 128 bit |
| AES GCM Encrypt | KAT using AES GCM 256 bits |
| AES GCM Decrypt | KAT using AES GCM 256 bits |
| Counter DRBG | KAT: AES-256 Counter DRBG Note: DRBG Health Tests as specified in SP800-90A Section 11.3 are performed (i.e. instantiate/generate/reseed) |

14 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

| ECDSA Sign | KAT using P-256 and SHA2-256 |
|--------------------------|---|
| ECDSA Verify | KAT using P-256 and SHA2-256 |
| HMAC-SHA-1 | KAT using HMAC-SHA-1 |
| HMAC-SHA2-224 | KAT using HMAC-SHA2-224 |
| | Note: Only used for self-test. |
| HMAC-SHA2-256 | KAT using HMAC-SHA2-256 |
| HMAC-SHA2-384 | KAT using HMAC-SHA2-384 |
| HMAC-SHA2-512 | KAT using HMAC-SHA2-512 |
| RSA Sign | KAT using RSA 2048 bits and SHA2-256 (PKCS #1 v1.5 and PKCS PSS) |
| RSA Verify | KAT using RSA 2048 bits and SHA2-256 (PKCS #1 v1.5 and PKCS PSS) |
| SHA-1 | KAT using SHA-1 |
| SHA2-256 | KAT using SHA2-256 |
| SHA2-384 | KAT using SHA2-384 |
| SHA2-512 | KAT using SHA2-512 |
| SP 800-56Ar3 KAS-ECC-SSC | KAT for KAS-ECC-SSC using P-256 (Shared Secret Computation) primitive Z value |
| SP 800-135r1 KDF TLS | KAT for TLSv1.2 KDF |
| SP 800-90B Health Tests | SP 800-90B Health Tests on the Entropy Source |

Table 11 – Conditional Cryptographic Algorithm Self-Tests

| Algorithm | Self-Test Details | | |
|-----------|--|--|--|
| ECC | ECC Pair-wise Consistency Test (PCT) for ECDSA and KAS-ECC key pairs | | |
| | Table 12 – Conditional Pair-Wise Consistency Tests | | |

| Algorithm | Self-Test Details |
|----------------|--|
| SP 800-56Arev3 | SP 800-56Arev3 Assurance Tests based on Sections 5.5.2, 5.6.2, and 5.6.3 |
| KAS-ECC-SSC | |

Table 13 – Conditional Critical Functions Test

Error Handling

In the event that the module encounters an error, the following provide the status indicators:

| Error | Status Indicator |
|---|--------------------------------------|
| Conditional Cryptographic Algorithm Self-Test Failure | System prints log with error message |
| Integrity Test Failure | System prints log with error message |
| Conditional Test Failure | System prints log with error message |

Table 14 - Error Indicators

11. Life-Cycle Assurance

The GlobalProtect App is designed to handle the various stages of a module's Life-Cycle. The sections below highlight the details for each stage.

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 15

Secure Delivery Procedures

The security of the module is maintained during the transfer of these products from production sites to the customer through the following mechanisms:

- The customer visits the Palo Alto Networks support site and downloads the proper version of the module
- Palo Alto Networks provides a SHA2-256 checksum on the support site to validate the proper version, and to ensure that the downloaded software matches the one provided by Palo Alto Networks

Secure Operation

The steps below are required in order to initialize the module into an Approved state (compliant state). Failure to follow the directions below will result in the module operating in a non-compliant state, which is considered out of scope of this validation.

Linux - Ubuntu

To prep this environment for GlobalProtect initialization, perform the following steps:

- Visit <u>https://ubuntu.com/advantage</u> and receive a token
- On the endpoint issue the following commands:
 - sudo apt update
 - sudo apt install ubuntu-advantage-tools
 - sudo ua attach <token>
 - Note: This token is from the advantage site noted above
 - sudo ua enable fips-updates
- Reboot the endpoint

Once complete, initialize the GP App into the Approved state using the following procedure:

- Download the desired bundle (e.g. PanGPLinux-6.0.10.tgz)
- Navigate to the folder it is hosted and untar the bundle
 - tar -xvf PanGPLinux-6.0.10.tgz
- Once complete, run the following to install the UI version (Note: for 20.04 you must use the focal file)
 sudo apt-get install ./GlobalProtect_UI_focal_deb-*.deb
- Once complete, the UI will pop up and ask for a portal address
- To enable the Approved state ("FIPS-CC mode"), perform the following:
 - Edit pangps.xml that is located in /opt/paloaltonetworks/globalprotect with the following string:
 - <enable-fips-cc-mode>yes</enable-fips-cc-mode>
 - Reboot the system for the changes to take effect
- Once complete, the "About" section will note the version and "FIPS-CC Mode Enabled" as status output

Windows 11

To prep this environment for GlobalProtect initialization, perform the following steps:

- Launch Command Prompt
- Enter regedit to open the Windows Registry
- In the Windows Registry, go to:

16 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

- $\circ \quad \mathsf{HKEY_LOCAL_MACHINES} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{Control} \\ \mathsf{Lsa} \\ \mathsf{FipsAlgorithmPolicy} \\ \\ \mathsf{New} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{Control} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{Control} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{Control} \\ \mathsf{System} \\ \mathsf{System} \\ \mathsf{System} \\ \mathsf{System} \\ \mathsf{CurrentControlSet} \\ \mathsf{System} \\ \mathsf{Sy$
- Right-click the Enabled registry value and then select Modify...
- Set the Value Data to 1
- Click OK, and then restart the endpoint

Once the above has been complete, perform the following to initialize the GP App into the Approved state:

- Launch the Command Prompt
- Enter regedit to open the Windows Registry
- In the Windows Registry, go to: HKEY_LOCAL_MACHINE\SOFTWARE\Palo Alto Networks\GlobalProtect\Settings\
- Click Edit and then select New > String Value
- When prompted, set the Name of the new registry value to enable-fips-cc-mode
- Right-click the new registry and then select Modify...
- To initialize the Approved state ("FIPS-CC mode"), set the Value Data to yes
- Click OK
- Restart the GlobalProtect App service
 - Launch the Command Prompt
 - Enter services.msc to open the Windows Services manager
 - From the Services list, select PanGPS
 - Restart the service (Stop and then Start)

The module will display the following message in the About section following the service restart: "FIPS-CC Mode Enabled".

macOS

For the GlobalProtect App running on macOS, complete the steps below:

- Launch a plist editor, such as Xcode.
- In the plist editor, open the following plist file: /Library/Preferences/com.paloaltonetworks.GlobalProtect.settings.plist
- Locate the GlobalProtect App Settings dictionary: /Palo Alto Networks/GlobalProtect/Settings
 - Note: If the Settings dictionary does not exist, create it. You can add each key to the Settings dictionary as a string
- Initialize the Approved state ("FIPS-CC mode") for the GlobalProtect App by adding the following key-value pair in the Settings dictionary:
 - <key>enable-fips-cc-mode</key>
 - o <string>yes</string>
- Restart the GlobalProtect App service by one of the following methods:
 - Reboot your endpoint
 - Restart application through Activity Monitor
 - Launch Finder
 - From the Finder sidebar, select Applications
 - Open the Utilities folder
 - Open Activity Monitor
 - Stop the PanGPS service (GlobalProtect)

© 2024 Palo Alto Networks, Inc.

Palo Alto Networks GlobalProtect App 17

- Restart the GlobalProtect App application and GlobalProtect App service (PanGPS)
 - Launch Terminal
 - Execute the following commands:

username>\$ launchctl unload -S Aqua /Library/LaunchAgents/com.paloaltonetworks.gp.pangpa.plist username>\$ launchctl unload -S Aqua /Library/LaunchAgents/com.paloaltonetworks.gp.pangps.plist username>\$ launchctl load -S Aqua /Library/LaunchAgents/com.paloaltonetworks.gp.pangps.plist username>\$ launchctl load -S Aqua /Library/LaunchAgents/com.paloaltonetworks.gp.pangpa.plist

iOS

For the GlobalProtect App running on iOS, complete the steps below:

- Access the App Store on the Apple device
- Search for GlobalProtect and download the application
- Once the app has been downloaded, navigate to the MDM to initialize the Approved state ("FIPS-CC mode") on the endpoint
- On the MDM service such as Workspace One, enter the following custom key:
 - Key: enable-fips-cc-mode
 - Value: yes
- Push the configuration to the iOS device, and then restart the application

Android

To initialize the GP App into its Approved state ("FIPS-CC mode"), follow the procedure below:

- Access the Google Play store
- Search for GlobalProtect and download the application
- Once the app has been downloaded, navigate to the MDM to initialize the Approved state (FIPS-CC mode) on the endpoint
- On the MDM service such as Workspace One, enter the following custom key:
 - Key: enable-fips-cc-mode
 - Value: yes
- Push the configuration to the Android device, and then restart the application

End of Life / Sanitization

End of life dates for software modules are announced publicly via Palo Alto Networks' services website. Crypto-Officers shall follow the procedure below for the secure destruction of their module:

Note: This process will cause the module to no longer function after it has wiped all configurations and keys.

Linux

- 1. Launch the Terminal
- 2. Issue the following command:
 - a. sudo apt-get remove globalprotect

Windows

1. Select Start > Control Panel > Programs > Programs and Features

18 Palo Alto Networks GlobalProtect App

© 2024 Palo Alto Networks, Inc.

- 2. Select GlobalProtect from the list, and then click Uninstall
- 3. When prompted to continue the uninstall, click Yes.

macOS

- 1. Issue the following as an administrator on the macOS device:
 - a. sudo /Applications/GlobalProtect.app/Contents/Resources/uninstall_gp.sh

iOS

- 1. Tap and hold the GlobalProtect App icon until the icon jiggles
- 2. Tap the X on the top-left corner of the icon
- 3. When prompted, select Delete GlobalProtect
- 4. Tap Done or press/swipe for the home button to return to the home screen

Android

- 1. Launch the Settings app
- 2. Tap Apps & Notifications
- 3. Tap GlobalProtect
- 4. Tap Uninstall

Administrator/User Guidance

Palo Alto Networks provides documentation for all products, which can be accessed here:

https://docs.paloaltonetworks.com/content/dam/techdocs/en_US/pdf/globalprotect/6-0/globalprotect-app-user-guide/glob alprotect-app-user-guide.pdf

12. Mitigation of Other Attacks

This module is not designed to mitigate against any other attacks outside of the FIPS 140-3 scope.

© 2024 Palo Alto Networks, Inc.